

Robert M. Shapiro

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Robert Shapiro is founder and manager of Process Analytica. He is also Senior Vice President: Research, for Global 360. He founded Cape Visions which was acquired by Global in 2005. At Cape Visions he directed the development of Analytics and Simulation software used by FileNet/IBM, Fujitsu, PegaSystems and Global 360 Business Process Management products.

Prior to founding Cape Visions, as founder and CEO of Meta Software Corporation, he directed the implementation of a unique suite of graphical modeling and optimization tools for enterprise-wide business process improvement. Products based on these tools are used by Bank America, Wells Fargo, JPMChase and other major banks to optimize their check processing and Lock Box operations.

As a participant in the Workflow Management Coalition and chair of the working groups on conformance and process definition interchange, he plays a critical role in the development of international standards for workflow and business process management.

In 2005 he was awarded the **Marvin L. Manheim Award** for outstanding contributions in the field of workflow.